

**WATER SUPPLY STUDY  
MULBERRY POINT, TUTTLES POINT  
AND INDIAN COVE**

**FEASIBILITY STUDY**

**Appendix C – Connecticut Water Company  
Information**

Pay your bill online by check or credit card at [www.ctwater.com](http://www.ctwater.com)

## SCHEDULE OF APPROVED RATES

Rates for water service for Connecticut Water Company were approved by the Department of Public Utility Control (DPUC) in Docket 09-12-11 effective July 14, 2010.

The charges for all customers include a **Basic Service Charge** and a **Commodity Charge**. The Basic Service Charge is applied each billing period to help cover certain fixed costs such as meter reading, testing and replacement, bill preparation and processing, etc. *These Basic Service Charges are applied even if there is no consumption at a premise during a particular billing period.* The Commodity Charge is determined by the amount of water used during the billing period. The commodity charge shows on the bill in units of gallons or cubic feet depending on how the meter installed at your premises records the usage.

Most customer bills are issued once per quarter, though larger volume users including commercial and industrial customers are generally billed once per month. The number of days in a billing cycle may vary slightly, but your service charge and consumption reflect the usage and billing period for your account. Your bill is the combination of the Basic Service Charge for the meter size at your account, the amount of water used during the billing period times the Commodity Charge for your customer class, as well as any other special charges or interest due on your account.

### YEAR ROUND BASIC SERVICE CHARGES

Meter Size	Quarterly	Monthly	Daily Rate
5/8"	\$28.83	\$ 9.61	\$0.316
3/4"	\$43.24	\$14.41	\$0.474
1"	\$72.06	\$24.02	\$0.790
1-1/2"	\$144.15	\$48.05	\$1.580
2"	\$230.64	\$76.88	\$2.528
3"	\$432.44	\$144.15	\$4.739
4"	\$720.73	\$240.24	\$7.898
6"	\$1,441.46	\$480.49	\$15.797
8"	\$2,306.34	\$768.78	\$25.275
10"	\$3,460.05	\$1,153.35	\$37.918

### SEASONAL SERVICE CHARGES

Meter Size	Connecticut Water	Masons Island
5/8"	\$ 115.38	\$229.57
3/4"	\$172.94	---
1"	\$288.32	\$535.40
1-1/2"	\$576.65	
2"	\$922.27	
3"	\$1,730.80	
4"	\$2,884.67	

### YEAR ROUND COMMODITY CHARGES

#### ALL CONSUMPTION

Customer Class	Connecticut Water	
	Per 1,000 gallons	Per 100 cubic feet
Residential	\$7.340	\$5.491
Commercial	\$6.424	\$4.806
Industrial	\$5.464	\$4.087
Public Authority	\$6.025	\$4.507

### SEASONAL COMMODITY CHARGES

Customers	Per 1,000 gallons	Per 100 cubic feet
Connecticut Water	\$7.340	\$5.491
Masons Island	\$6.588	\$4.927

### SEASONAL FLAT RATE CHARGES SOUNDVIEW, POINT O'WOODS & WHITE SANDS SYSTEMS

Unit Type	Rate Per Season
Single	\$375.00

## SCHEDULE OF SPECIAL CHARGES

The DPUC Decision authorizes separate Fire Protection Charges as well as a number of Special Charges for various non-routine services.

<b>SERVICE TURN ON / OFF &amp; METER CHARGES</b>	
Service Turn Off – Normal Hours	\$40
Service Turn On – Normal Hours	\$40
Service Turn Off – After Hours	\$60
Service Turn On – After Hours	\$60
Service Turn On – Large Meter $\geq$ 2" – Normal Hours	\$40
Service Turn On – Large Meter $\geq$ 2" – After Hours	\$60
Service Turn On at Curb – Normal Hours	\$40
Service Turn On at Curb – After Hours	\$60
Frozen Meter Charge – Normal Hours	\$50
Frozen Meter – After Hours	\$75
<b>MISCELLANEOUS FEES &amp; CHARGES</b>	
Bulk Water Account Activation	\$50
Bulk Water Commodity Charge	Commercial Meter Rate
Unauthorized Hydrant Use	\$200
Unauthorized Water Use	\$200
Curb Box Repairs – Equipment Required	\$300
Curb Box Repairs – Hand Dug	\$100
Cross Connection Notice Fee	\$40
<b>COLLECTION FEES</b>	
Returned Check Fee	\$30
Late Payment Fee*	1.5% per month

\*Note: Late payment/interest charges are applied to amounts past due 30 days or more at a rate of 1.5 percent per month. Interest charges will appear on customer notices and subsequent bills based on the amount outstanding and time past due.

<b>PRIVATE FIRE PROTECTION CHARGES</b>	
<b>Service Connection Size</b>	<b>Per Quarter Per Connection</b>
2" Service Connection	\$41.89 each
3" Service Connection	\$94.45 each
4" Service Connection	\$131.36 each
6" Service Connection	\$308.33 each
8" Service Connection	\$544.96 each
10" Service Connection	\$841.23 each
12" Service Connection	\$1,197.16 each
<b>BRADLEY FIELD</b>	
60% of Regular Connecticut Water Division Rates	

<b>PUBLIC FIRE PROTECTION CHARGES</b>	
Hydrant Charge (per month)	\$17.45 each
Linear Foot Charge (per month)	\$0.08840
Private Right of Way - Linear Foot Charge (per month)	\$0.07072
<b>BRADLEY FIELD</b>	
Hydrant Charge (per month)	\$10.47 each
Linear Foot Charge - Bradley (per month)	\$0.05304

If you need additional information on this topic or have specific questions, please feel free to contact Connecticut Water Company customer service staff at 1.800.286.5700.

Connecticut Water Company  
93 West Main Street  
Clinton, CT 06413-1600



1 Contact information for Connecticut Water and the location of the nearest office

### Customer Information

- 2 Name that appears on the account
- 3 Shows the date the bill was issued
- 4 Account number that is being billed
- 5 Current amount due which is payable upon receipt
- 6 How to contact Connecticut Water
- 7 Graph showing historical usage for account

### Payment Information

- 8 Payment processing information
- 9 In-person payment locations other than Connecticut Water offices

### Your Balance with Us

- 10 Amount of your previous balance
- 11 Payments made during the period
- 12 Current charges and total amount due

### Detailed Account Activity

- 13 Address receiving water service
- 14 How often you are billed – quarterly or monthly
- 15 Amount of water used during the billing period and average daily use
- 16 Type of customer – residential commercial, etc.
- 17 Time period in billing cycle
- 18 Whether an actual or estimated meter reading was used to calculate bill

### Account Charges

- 19 **Basic Service Charge** is a daily rate which covers the shared cost associated with basic operations, billing and customer service. The size of your meter determines the amount of your Basic Charge. Residential meters are typically 5/8", while larger customers can have 3/4" and larger.
- 20 Number of days in the billing cycle
- 21 Rate charged and amount due

### Water Usage

- 22 Meter number and meter reading on the day your meter was read
- 23 Amount of water used during the billing period shown as per 100 cubic feet, or per 1,000 gallons
- 24 The approved rate and amount due

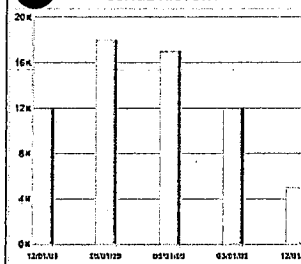
1 Shoreline Office  
93 West Main Street  
Clinton, CT 06413-1600

## WATER BILL

2 Customer **John Q. Customer**  
3 Invoice Date **12/10/09**  
4 Account Number **00034567**  
5 Amount Due **102.23**

### Payable upon Receipt

6 **Contact Information**  
Customer Service: 1-800-286-5700  
Website: www.ctwater.com  
Linebacker: 1-888-205-1073  
7 **USAGE HISTORY**



8 For immediate processing, payments may be made on our website above or at any Region Office. For the Region nearest you, refer to the top left corner of this bill

9 **Payment Locations**  
Payments made at these locations may take up to 10 days to be forwarded to CWC and credited to your account

**Country Grocery Store**  
92-94 Main Street, Thomaston  
**Citizens National Bank**  
Rt 12, North Grosvenordale

10

Your Balance With Us	
Summary of Account Activity	
	Amount
Previous Account Balance	112.14
Payments during the period	112.14
Current Charges	102.23
Amount Due	102.23

11 Premises Served: 123 Any Street  
Anywhere, CT 06000  
12 Bill Frequency: Quarterly  
Usage-Gals: 12000  
13 Customer Type: Residential  
14 Avg Daily Usage-Gals: 132  
15 Billing Period: 9/22/09 to 12/17/09  
16 Type of Reading: Actual

Current Charges	Meter Size/#	Meter Reading	#Days/ Usage	Unit of Measure	Rate	Amount
Daily Basic Service	5/8"		91		.274000	24.93
Water Usage	86427169	66	12	Gals(1000)	.006362	76.34
WICA					.009500	.96
<b>Total Current Charges</b>						<b>102.23</b>

### DETACH HERE AND RETURN WITH YOUR CHECK MADE PAYABLE TO CWC

If Payment is not received by 01/09/10, interest charges will accrue on a monthly basis and further collection activity will be initiated

21  Check Here If Address or Telephone Number Has Changed. See Reverse Side.

Invoice Date 12/10/09  
Account Number 00034567  
Amount Due \$102.23

John Q. Customer  
123 Any Street  
Anywhere, CT 06000-0000

Amount Enclosed

The Connecticut Water Company  
P. O. Box 9683  
MANCHESTER, NH 03108-9683

000010034567800006463

### Other Charges

18 Includes WICA or other charges or credits, interest charges, and any special fees

### Total Current Charges

19 **Total Current Charges** combines Basic Service Charge, Water Usage, and any other charges or credits

### Customer Messages

20 Area for important customer messages

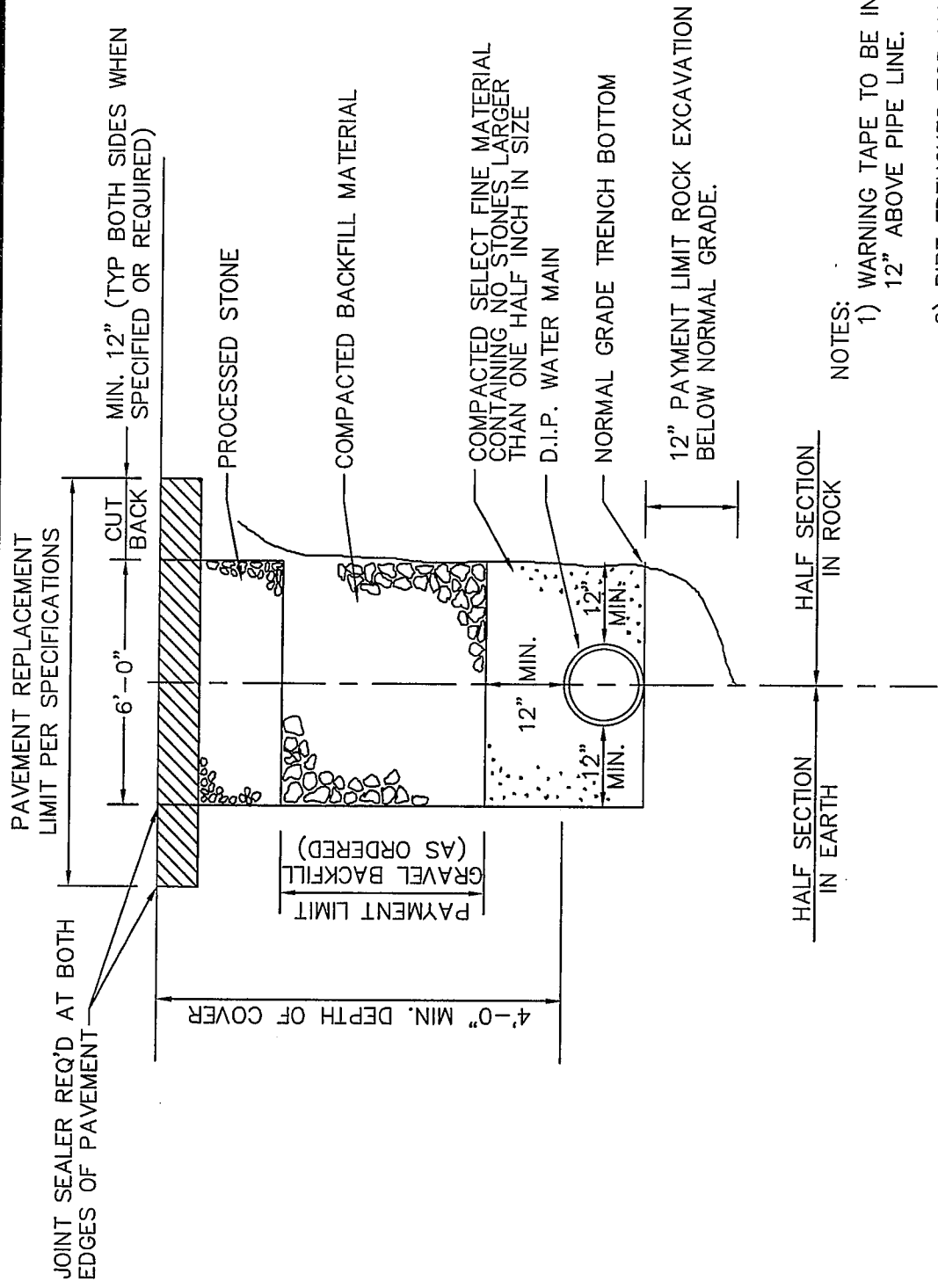
### Payment Stub

- 21 Total amount due
- 22 A box to write in the amount enclosed

### The back of bill provides additional information on:

- If you have questions on your bill
- Convenient Ways to Pay Your Bill
- Identity Theft Protection Program
- An explanation of the Water Infrastructure and Conservation Adjustment Charges (WICA)

If you have questions, please call a Customer Service representative at 1-800-286-5700 or visit our Web site, www.ctwater.com.

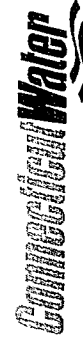


NOTES:

- 1) WARNING TAPE TO BE INSTALLED A MIN. OF 12" ABOVE PIPE LINE.
- 2) PIPE TRENCHES FOR MAINS ABOVE 12" DIA. WILL EXCEED 5 FT. TOTAL DEPTH. ADDITIONAL DEPTH TO MAINTAIN COVER WILL BE PAID FOR PER THE SPECIFICATIONS.

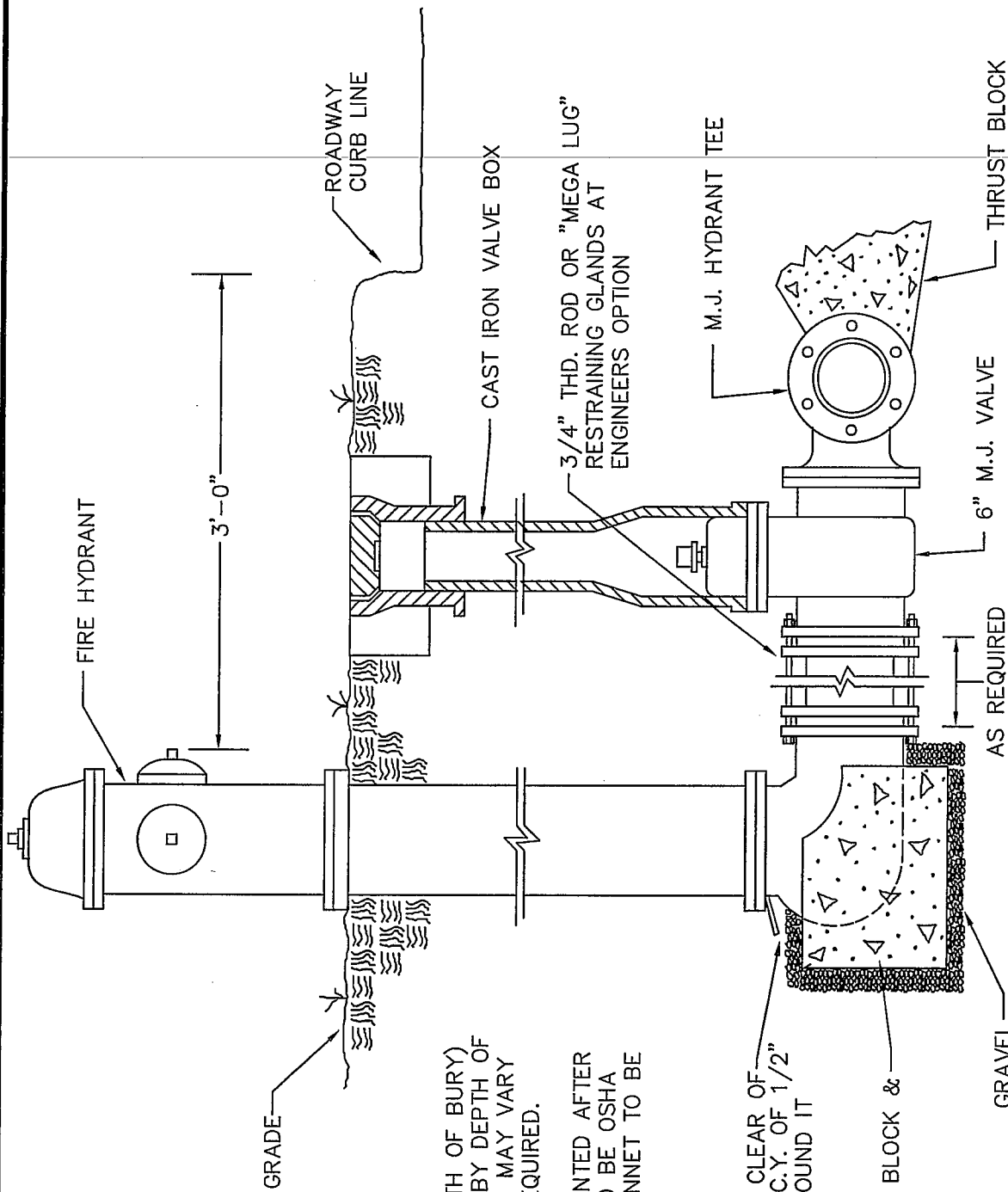
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**SD-1**  
 BU Number --  
 Sheet 1 of 1

**WATERMAIN INSTALLATION  
 DETAIL  
 TYPICAL TRENCH &  
 PAYMENT LIMITS**



93 WEST MAIN STREET  
 CLINTON, CT 06413-1600  
 www.ctwater.com

Drawn By: LRS  
 Date: 4/2/03  
 Approved by:   
 Title: CHIEF OF ENGINEERING



**NOTES:**

- 1) HYDRANT SIZE (DEPTH OF BURY) TO BE DETERMINED BY DEPTH OF WATERMAIN. DEPTHS MAY VARY 4 1/2' TO 6' AS REQUIRED.
- 2) HYDRANT TO BE PAINTED AFTER TESTING. BARREL TO BE OSHA SAFETY YELLOW. BONNET TO BE REFLECTIVE WHITE.

BE SURE DRAIN IS CLEAR OF CONCRETE WITH 1 C.Y. OF 1/2" BROKEN STONE AROUND IT

CONCRETE THRUST BLOCK & HYDRANT BASE

GRAVEL

AS REQUIRED

6" M.J. VALVE

M.J. HYDRANT TEE

THRUST BLOCK

CAST IRON VALVE BOX

ROADWAY CURB LINE

FIRE HYDRANT

3'-0"

GRADE

Drawn By: LRS

Date: 4/2/03

Approved by:

TITLE  
  
 TITLE CHIEF OF ENGINEERING

**Connecticut Water**

93 WEST MAIN STREET  
 CLINTON, CT 06413-1600

www.ctwater.com

**HYDRANT INSTALLATION  
 DETAIL**

Scale: NTS

Drawing Number

**SD-4**

BU Number -  
 Sheet 1 of 1